

# CASE STUDY



**NETWORK RAIL**  
**INDUSTRY: TRANSPORT**  
**LOCATION: LONDON & YORK**  
**EMPLOYEES: 40,000**

Network Rail operates, maintains and develops Britain's entire rail infrastructure including tracks, signalling system, rail bridges, tunnels, level crossings, viaducts and 17 key stations.

## ASBESTOS MANAGEMENT SYSTEM ENHANCED TO COMPLY WITH HSE LATEST STANDARDS

### The Challenge

The Control of Asbestos Regulations 2012 came into force on 6 April 2012, updating previous asbestos regulations to take account of the European Commission's view that the UK had not fully implemented the EU Directive on exposure to asbestos (Directive 2009/148/EC), resulting in the need for enhanced asbestos risk management. Claritas needed to develop further IT processes around its existing Network Rail Asbestos Risk Management System to produce a new procedure to fully comply with the latest changes to the original directives. Also advancements in technology meant that the application needed to be mobile, the emergence of tablet devices in use by the railway staff demanded that the application be readily available for mobile workers. Capita turned to Claritas.

### The Claritas Solution

The Asbestos Risk Management System was created initially 8 years ago in answer to a requirement for the Network Rail office at York, to record the amount of asbestos inherent in both site and property. Network Rail then appointed Claritas to roll out this programme throughout its estate, confident it was competent to handle this all embracing task. This application has now been widely adopted and employed by over 1800 users ranging from internal Network Rail employees, external contractors and train operating companies. This specially developed programme provides for quick assessment of where and how much asbestos, if any, is in a certain area. It also guarantees best practice together with significant time saving management reporting.

Network Rail has extensively used this application and Claritas is currently implementing major enhancements to it to include new processes around asbestos monitoring and a new procedure based on new HSG227 guidelines prescribed by Health and Safety Executive.

The application is also fully developed for multiple platforms; users are now able to securely use the application on tablet computers as well as desktop computers.

### Benefits and Results

Network Rail is now/will be fully compliant with the new H & S rulings.

### Why Claritas

"The original Asbestos Risk Management application was completed to such a high standard and within the limited time scale required, that it has become fundamental to our wider business. It also established and secured a strong and trusted partnership that continues to this day. I am confident that this new application extension will be similarly appreciated."

### Barnaby Jagger, Project Manager, Network Rail

This special relationship and "Preferred Partner" status is due to the highly specialised team from Claritas and in particular with Architect Solutions Expert, Gaurav Joshi, who has been with Claritas for 5 years. Gaurav creates each programme from the ground up, with his exacting skills and total understanding of what NR need. The programmes he has created are very much in evidence today and used throughout the Network Rail estate and its suppliers. The 8 year working relationship with the National rail company has, to date, provided over £1.5M worth of IT systems from Claritas.

### Claritas Solutions

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Providing transparent and truly independent IT services and solutions is at the heart of Claritas. Clear communication coupled with our desire to listen and understand client issues enables Claritas to deliver against business strategies. Through innovation, tailored solutions are created and delivered with passion in the areas of Security, Connectivity, Hosting and Application Development. All of our solutions are designed to enable clients to gain competitive advantage, reduce cost and mitigate risk.

So when you Think I.T. Think Clearly, Think Claritas.