

PINKNEY GRUNWELLS

Industry: Legal

Location: Scarborough

Pinkney Grunwells is the largest law firm on the Yorkshire coast. The company covers areas of family law, property tax, civil litigation, wills and probate. Claritas' relationship with Pinkney Grunwells spans over 10 years.

COMPLETE I.T. OUTSOURCE

THE CHALLENGE

- To take an outdated I.T. infrastructure, complete with software incompatible with the latest operating systems, onto the Claritas cloud whilst ensuring business continuity
- To reduce their I.T. cost and staffing overheads whilst upgrading to the latest versions of software
- To provide a more secure, available, resilient I.T. infrastructure without investing in expensive experts and 24 hour support staff
- Interconnecting their outlying offices and sharing data in a more collaborative manner.

THE CLARITAS SOLUTION

The initial phase of the migration involved implementing their software on the Claritas server farm, hosted in the UK data centres running the latest virtual servers. This involved some software upgrades and the resolution of some compatibility issues. Terminal services provided a consistent desktop experience without the need for locally installed software.

Each office required an internet connection and with VPN software any of their users can share their data globally.

BENEFITS AND RESULTS

- The new centralised service allowed file sharing between offices and mobile users
- The hosted centralised service removed the reliance on a single point of failure providing a truly constant 24/7 service
- The reliance on local I.T. services was removed reducing required management time and freeing up I.T. personnel to focus on other tasks
- The hosted solution provides backups as standard meaning no loss of data
- Resilience is standard because the data is replicated between data centres
- Disaster Recovery is no longer an issue meaning reduced costs, hardware maintenance and support
- Security is handled by a team of dedicated experts who are kept up to date with the latest threats and only the leading industry firewalls are used
- Support is only a phone call away, 24 hours a day
- Because Pinkney Grunwells' data is on the Claritas cloud, their data is safe from prying eyes. Claritas do not mine the data, sell on email addresses or in any way consider Pinkney Grunwells' data as their own. Pinkney Grunwells' data belongs to Pinkney Grunwells
- Overall, the main benefits to Pinkney Grunwells of working with Claritas have been: increased efficiency, mitigated risk, time saving and business continuity.

WHY CLARITAS?

“ Pinkney Grunwells do not require a full time I.T. Manager so we employ the services of Claritas to support our business needs. From “one off” projects to “day to day” issues, Claritas can be relied on to resolve any issue promptly. Without the knowledge and support of Claritas our network would not be secure and our staff would not be able to work efficiently.

Claritas are also able to work with our other suppliers to ensure other services / projects run smoothly.

Daniel Boynton, I.T. Manager. Pinkney Grunwells